



RESSLER & MATEER

Quality Customer Service Since 1970

72 Industrial Road – PO Box 480
Brownstown, PA 17508
Phone 717-859-2025 Fax 717-859-4821

This **FULL MAINTENANCE AGREEMENT** has the following coverage:

This contract will cover **ONE** full service inspection per year. This contract includes cleaning coils, condensate pumps, air filters, humidifiers and electronic air cleaners during the service inspection if necessary. This contract also includes replacing media filters, humidifier pads or other specialty filters during the service inspection if listed on your contract. **All parts and labor** for mechanical failures will be covered by this contract. This contract also includes **emergency service** (after hours calls).

Please read & understand the following before signing.

It should be understood that all repair and service work will be done during normal working hours with the following exception:

1. "No Heat" calls during very cold weather.
2. "No Cooling" calls when cooling is a health necessity.

Ressler & Mateer, Inc. thus will not be responsible for:

1. Damage or repairs required as a consequence of faulty installation by others, abuse, unauthorized alteration or improper operation.
2. Failure to operate due to but not limited to voltage conditions, **blown fuses, open circuit breakers, thermostats turned off** or other damages due to the inadequacy or interruption of electrical service.
3. Loss, damage, repairs or maintenance as a result of water, hail, theft, earthquake, riot, winds, fires, lightning accidents, corrosive atmosphere or other conditions beyond the control of manufacturer.
4. Additional or unusual utility bills incurred due to any malfunction or defect in equipment listed on this contract.
5. Services made mandatory by changes in federal, state or local regulations.
6. Any expenses incurred in order to perform under the contract terms due to inaccessibility of the equipment.
7. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY DAMAGE ARISING OUT OF OR AS THE RESULT OF THE USE OR LOSS OF USE OF THE PRODUCT COVERED BY THIS CONTRACT.
8. Excluded from this contract are refinishing of replacement cabinets, cabinet parts and housing, bases and mountings, painting, decorations, trim, ceilings, **condensate pumps and drains**, and electrical service beyond the equipment.
9. System air filters will be cleaned or changed during the service inspection. If cleaning or changing is required more frequently; it will be the owner's responsibility to do so. Service calls due to dirty filters will be billable.

This type of contract is limited to equipment 5 years old or less.

THIS CONTRACT IS NON-REFUNDABLE.

When payment is received we will contact you in either spring or fall to schedule your inspection. To check an air conditioner accurately outdoor air temperature must be above 65 degrees.